

Help is available for homeowners and renters affected by Spokane Area Fires

Free help is available if you've been affected by the Spokane Area Fires. Homeowners and renters can get confidential, one-on-one support from HUD-approved housing counselors approved through Fannie Mae's HERE2HELP. Call **855-HERE2HELP (855-437-3243)** to talk with a counselor and get personalized guidance for your next steps.

Free disaster recovery counseling can help you:

- Understand your situation and create a step-by-step recovery plan.
- Manage bills, credit cards, and other debt — including mortgage or rent payments.
- File claims and navigate denials (for example, FEMA, insurance, or Small Business Administration).
- Access disaster relief resources, helpful tools, and educational information.
- Get ongoing check-ins and support to help you stay on track.

Our housing counselors are here to help with these services and so much more.

Other resources for support

People impacted by a disaster may also receive help from:

- U.S. Department of Housing and Urban Development (HUD): www.hud.gov
- Federal Emergency Management Agency (FEMA): www.disasterassistance.gov
- American Red Cross: [1-800-733-2767](tel:1-800-733-2767)

Protect yourself from scams

After a disaster, scams can increase. Take time to ask questions and confirm who you're dealing with. Never send mortgage or rent payments to anyone other than your mortgage servicer or landlord. And remember: Real mortgage help from your lender or a HUD-approved housing counselor is always free.



Help is available in English, Spanish, and other languages.

Call 855-HERE2HELP (855-437-3243) or visit www.fanniemae.com/here2help.